Welcome to the Applicant Portal

The Applicant Portal gives you easy access to:

- Apply to a Waiting List Online
- Change Your Contact Information (Please remember you are responsible to keep your contact information current)
- View/Update Your Existing Waiting List Applications
- Contact Housing Authority Caseworkers via Direct Messaging
- Update Electronic Notification Preferences
- Send and Receive Documents to/from the Housing Authority via the Secure Document Exchange
- Look Up Your Status and Position on Waiting Lists

How to Access Your Applicant Portal

If you are a new applicant, you can register for, and access, the Applicant Portal after you have submitted your application online. If you are an existing waiting list applicant, you will receive an email from the Medina Metropolitan Housing Authority with your code and instructions for logging into the Applicant Portal. If you did not provide your email address at the time of application, please request your code by emailing our office at mmha@mmha.org.

You may access your Applicant Portal with your login credentials by visiting <u>www.mmha.org</u>. Click on Find a Home, then Applicant Portal.

If you have any questions regarding accessing the Applicant Portal, please contact the Housing Authority via email at mmha@mmha.org.