

The Novel Coronavirus COVID-19



Our Offices are Temporarily Closed to the Public

The Medina Metropolitan Housing Authority (MMHA) is committed to the welfare of the families we serve and we have been taking precautions to ensure the health and wellness of our clients, residents, staff, and associates in the prevention of the Novel Coronavirus also known as COVID-19.

The MMHA has temporarily closed its offices to the public although our staff is here and working to serve you. We have been relying heavily on electronic means of communication. Please contact our office if you would like to meet with your caseworker for a scheduled in-person appointment. If you are facing a housing crisis, please contact our emergency services caseworker for an in-person appointment.

The hours where the public may enter our building foyer and use a phone to contact us are 9:00 A.M. to 4:00 P.M. Monday through Friday. Appointments are required for those wishing to meet in person with a caseworker.

Please use the secure drop-off box outside our building for submitting rent payments and documents. The drop-off box is emptied several times daily. If you need our office to copy a required document for you, please leave the original in the drop-off box for us to copy. The original will be mailed back to you.

Please call our office if you would like to speak with your caseworker, request a property application if you are unable to apply on this website, or have any questions regarding assistance during the hours of 9:00 A.M. to 4:00 P.M. Monday through Friday.

- Please call our office for any additional information at 330-725-7531, 330-273-9072, or 330-336-3606. Your call may not be immediately answered but staff will return your call within two business days in the order the calls are received.
- E-mail inquiries may be sent to mmha@mmha.org. Your e-mail will also be responded to within two business days.

- Please continue to check our website for additional updates.

While new details continue to emerge, we will stay informed and continue to monitor the Center for Disease Control and Prevention (CDC), the Ohio Department of Health, and our local Medina County Health Department for updated information.

Resources

Please visit the following sites for additional updated information regarding the Novel Coronavirus.

Center for Disease Control and Prevention at <https://www.cdc.gov/>

Medina County Health Department at <https://medinahealth.org/>

Ohio Department of Health at <https://odh.ohio.gov/wps/portal/gov/odh/home>

Thank you for your cooperation and understanding.

Skip Sipos
Executive Director